



aetnaSM

**Step-by-Step DocFind Instructions:
Find a COE - Institute of Quality (IOQ)
Orthopedic and Spine provider**

State of Delaware

1) Visit Aetna's DocFind Website (www.myaetnanetwork.com).

Note: This link is located on the SBO website.

2) Enter the **Provider Category** (i.e., Orthopedic Surgeon or Spine Surgery), in the "Search for" box* or choose from Network Programs, Institutes of Quality under "Common Searches".

Aetna members, [sign in](#) to Secure DocFind to get personalized results based on your plan.

Directory of health care professionals for State of Delaware Employees

Aetna is there for you!

Welcome to the online provider directory designed specifically for you, the State of Delaware employees and members. This site provides easy access to lists of Aetna participating medical providers for the plan offered by the State of Delaware.

Please note that in addition to Quest Diagnostics, LabCorp is an in-network, participating provider for Lab services for State of Delaware members effective January 1, 2018.

If you have any questions on the plan you are eligible for or coverage information, you may also contact your Aetna customer service teams at the numbers below.

Aetna Medical Customer Service: 1-877-54 Aetna

[Click here](#) to learn more about the Aetna Programs

If you have an Out of Area Dependent, please contact customer service for assistance.

[Docfind Home](#)

[Search Tips & FAQs](#)

[Get info on Patient Safety and Quality](#)

[Statewide Benefits Office](#)

[Your Aetna website](#)

[Alternatives to ER for non-emergency services](#)

[Find a Flu Shot Provider](#)

Find a Doctor or Facility

Search for

in

Common Searches

PROVIDER TYPES

[Healthcare Professionals](#)

[Doctors \(Primary Care\)](#)

[Pediatrics](#)

[Medical Specialist](#)

[Medical Therapists](#)

[Natural Therapy Professionals](#)

[All Medical Professionals](#)

[Vision routine eyewear and exam](#)

CONDITIONS

[Acid Reflux](#)

[Acne](#)

[Addiction](#)

[Alcohol abuse](#)

[Allergy Symptoms](#)

[Alzheimer's Disease](#)

[Angina](#)

[Anxiety or Panic Disorder](#)

PROCEDURES

[Find a Flu Shot/Vaccine Provider](#)

[Allergy Shots](#)

[Artificial Insemination](#)

[Back Care](#)

[Bariatric Surgery](#)

[Behavioral Therapy](#)

[Biofeedback](#)

[Biopsy](#)

**Note:*

- Always choose from the recommended terms from the drop down box to locate participating providers. DocFind will focus your search on that term to provide the most accurate response.
- When searching by the Doctor's name, select the appropriate location from the drop down box. If no location is selected, all doctors with that name will display.

Enter the Provider Category or Doctor's Name

3) Enter the **Zip code** or **City, State** of the doctor/facility you are searching for.

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[Find a Flu Shot Provider](#)

Find a Doctor or Facility

Search for

Orthopedic Surgeon

in

Dover, Delaware

SEARCH

Enter the Zip code or City, State

Click Search

Common Searches

PROVIDER TYPES

[Healthcare Professionals](#)
[Doctors \(Primary Care\)](#)
[Pediatrics](#)
[Medical Specialist](#)
[Medical Therapists](#)
[Natural Therapy Professionals](#)
[All Medical Professionals](#)
[Vision routine eyewear and exam](#)

CONDITIONS

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PROCEDURES

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[Biofeedback](#)
[Biopsy](#)

4) Select your plan (**HMO**) and click **Continue**.

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Search Tips & FAQs

[Get info on Patient Safety and Quality](#)

[Plan for your Health](#)

[State Health Benefits Link](#)

[Your Aetna website](#)

[Alternatives to ER for non-emergency services](#)

[Find a Flu Shot Provider](#)

First, choose an Aetna plan to find providers that accept it

You could end up paying a lot more if you use a provider that does not accept your plan or does not provide the highest level of coverage under your plan. We advise calling all doctors before you see them to find out if they accept your plan.

Select a Plan: **Select**
Medical Plans
HMO
Aetna CDH Gold Plan

Continue

Select Plan Type

Click Continue

PROVIDERS

HEALTH SERVICES

Medical Therapists

Natural Therapy Professionals

All Medical Professionals

Vision routine eyewear and exam

Behavioral Health

Behavioral Health Professionals

Behavioral Health Televideo

Mental Health Facilities

Substance Abuse Facilities

Residential Treatment Facilities

Hospitals and Facilities

Walk-In Clinics

Urgent Care Centers

Allergy Symptoms

Alzheimer's Disease

Angina

Anxiety or Panic Disorder

Arthritis

Asthma

Attention Deficit Disorder

Autism Spectrum Disorders

+ More

Bariatric Surgery

Behavioral Therapy

Biofeedback

Biopsy

Bone Density Scan

Breast Care

Cardiac Catheterization

Cardiac Angioplasty

Cardiac Stents



Carpal Tunnel Release

Colonoscopy

Coronary Artery Bypass Graft

CT Scan

5) Select Specialized training & programs.



[Contact Us](#) [Sign in](#)

Aetna members, [sign in](#) to Secure DocFind to get personalized results based on your plan.

Directory of health care professionals for State of Delaware Employees

START A NEW SEARCH
[Docfind Home](#)
[Search Tips & FAQs](#)
[Get info on Patient Safety and Quality](#)
[Statewide Benefits Office](#)
[Your Aetna website](#)
[Alternatives to ER for non-emergency services](#)
[Find a Flu Shot Provider](#)

Narrow your results

Distance:

Select:

- ☐ Language
- ☐ Gender
- ☐ Hospital affiliation (admitting privileges)
- ☐ Accepting new patients/Office details
- ☐ Plan information
- ☐ Specialized training & programs
- ☐ Group affiliations
- ☒ Type of doctor or facility

Find a Doctor or Facility

Search for in [SEARCH](#)








[See Important Notice About Participating Providers below](#)

Selected Plan: HMO [Change](#)

Results: 1-25 | [26-50](#) | [51-75](#) | [76-100](#) | [101-125](#) | [126-150](#) | [151-175](#) | [176-200](#) | [201-225](#) | [226-250](#) | [251-275](#) | [>>](#)

Sort By

[Show map](#) [Print this page](#) [Report Incorrect Information](#)

Distance	Name	Plan Information	Other
 0.02mi	Gelman, Andrew J., MD 230 Bizer Blvd., Suite 100, Dover, DE 19904 Phone: (302) 730-0840 Specialties: Surgery, Orthopedic	 In network 	Affiliated with an Aetna Orthopedic IOQ - Spine Affiliated with an Aetna Orthopedic IOQ - Total Joint Replacement Provider may also participate in state Medicaid
 0.02mi	 230 Bizer Blvd., Suite 100, Dover, DE 19904 Phone: (302) 730-0840 Specialties: Surgery, Orthopedic	 In network 	Affiliated with an Aetna Orthopedic IOQ - Spine Affiliated with an Aetna Orthopedic IOQ - Total Joint Replacement

Select Specialized training & programs

6) Check the boxes for the IOQ affiliation you are searching for.

Aetna members, [sign in](#) to Secure DocFind to get personalized results based on your plan.

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START A NEW SEARCH
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[Find a Flu Shot Provider](#)

Find a Doctor or Facility

Search for in [SEARCH](#)

[See Important Notice About Participating Providers below](#)

Selected Plan: HMO [Change](#)

Results: 1-25 | [26-50](#) | [51-75](#) | [76-100](#) | [101-125](#) | [126-150](#) | [151-175](#) | [176-200](#) | [201-225](#) | [226-250](#) | [251-275](#) | [>>](#)

Sort By

[Show map](#) [Print this page](#) [Report Incorrect Information](#)

Narrow your results

Distance:

Select:

- ☐ Hospital affiliation (admitting privileges)
- ☐ Accepting new patients/Office details
- ☐ Plan information
- ☒ Specialized training & programs
- ☐ Group affiliations
- ☐ Type of doctor or facility

Specialized Training & Programs

- ☒ Affiliated with Spine/Orthopedic - Institutes of Quality® (IOQ) (87)
- ☒ Affiliated with Total Joint Replacement/Orthopedic - Institutes of Quality® (IOQ) (77)

[Clear](#) [Search](#)

Distance **Name** **Plan Information** **Other**

0.02mi

Phone: (302) 730-0840
Specialties: Surgery, Orthopedic

★ ★ ★ ★ ★ 19 rating(s)

[Aexcel](#)
[See Accepted Plans](#)

[Affiliated with an Aetna Orthopedic IOQ - Spine](#)
[Affiliated with an Aetna Orthopedic IOQ - Total Joint Replacement](#)
Provider may also participate in state Medicaid

[Affiliated with an Aetna Orthopedic IOQ - Spine](#)
[Affiliated with an Aetna Orthopedic IOQ - Total Joint Replacement](#)

Click on IOQ affiliation

Click Search

7) Click on “Affiliated with an Aetna Orthopedic IOQ” to view the IOQ Facility Listing.

Aetna members, [sign in](#) to Secure DocFind to get personalized results based on your plan.

Directory of health care professionals for State of Delaware Employees

START A NEW SEARCH

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[Find a Flu Shot Provider](#)

Find a Doctor or Facility

Search for

in

SEARCH

See Important Notice About Participating Providers [below](#)

Selected Plan: HMO [Change](#)

These results are for Institutes of Excellence™ and Institutes of Quality® only. Want to see other provider options? Just change your search settings.

Results: 1-25 | [26-50](#) | [51-75](#) | [76-99](#) | [>>](#)

Narrow your results

Distance:

Select:

[Clear All](#)

☐ Language

☐ Gender

☐ Hospital affiliation
(admitting privileges)

☐ Accepting new
patients/Office details

☐ Plan information

☒ Specialized training &
programs

☒ Affiliated with
Spine/Orthopedic -
Institutes of
Quality® (IOQ) (87)

Sort By

To view the IOQ Facility Listing, click here

 **Show map**

 **Print this page**

 **Report Incorrect
Information**


Distance

Name

Other


0.02mi

[Gelman, Andrew J., MD](#)
230 Bizer Blvd., Suite 100, Dover,
DE 19904
Phone: (302) 730-0840
Specialties: Surgery, Orthopedic
★★★★★ 12 rating(s)


 In network

★ [Aexcel](#)
[See Accepted Plans](#)

[Affiliated with an Aetna Orthopedic
IOQ - Spine](#)
[Affiliated with an Aetna Orthopedic
IOQ - Total Joint Replacement](#)
Provider may also participate in state
Medicaid


0.02mi


[Dellose, Steven M., MD](#)
230 Bizer Blvd., Suite 100, Dover,
DE 19904
Phone: (302) 730-0840
Specialties: Surgery, Orthopedic

 In network

★ [Aexcel](#)
[See Accepted Plans](#)

[Affiliated with an Aetna Orthopedic
IOQ - Spine](#)
[Affiliated with an Aetna Orthopedic
IOQ - Total Joint Replacement](#)

8) Click on “Institutes of Quality Facility Listing.”

[En español](#)

DocFind

Institutes of Quality® Orthopedic Care Facilities

The facilities in Aetna's Institutes of Quality (IOQ) Orthopedic Care Network have met our quality requirements. These facilities perform many procedures and have shown clear clinical results. These standards provide value and quality to our members. Member materials can be found [here](#).

Aetna IOQ Orthopedic Care facilities provide a full range of orthopedic care services. These include:

- Total knee replacement surgery
- Total hip replacement surgery
- Spine surgery

We worked with experts and professional groups to create our quality network requirements. You can find these requirements on the web at [Aetna Institutes](#).

You may need preauthorization (approval) for services to be covered. Please see our Clinical Policy Bulletins [here](#).

Find a facility in your state using the links below. Some states do not have designated IOQ Orthopedic Care Facilities. You may still want to go to a facility in our quality network. Check your benefits plan for options.

Treatment results may be different for each person.

- [Institutes of Quality Facility Listing](#)
- [Institutes of Quality Facility Listing for Medicare Advantage members only](#)

Click here to view the IOQ Facility Listing

Close

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